

# **BRAZEN** *PLUS*

## Customizable Temperature Control Brew System

### Tip Sheet/FAQ

#### Tips

When first setting pre-soak times, we highly recommend you do so at 1:20 minimum. This is especially important when using a very freshly roasted coffee. The additional pre-soak time allows the bloom to subside and avoid overflow.

Condensation will form on the bottom of the lid. To avoid dripping on the counter or other surface simply lift the lid and immediately turn in a vertical/ upright position over the reservoir. Turning the lid vertically, while refilling the reservoir, allows the lid to act as a splash shield as well.

#### FAQ's

**Question:** During calibration, my display showed a temperature below 212° F for boiling. Do I have a problem with my brewer?

**Answer:** No. This is an ideal example of why you calibrate your system and shows why the Brazen Plus brewer is unique. If it shows 208F for example, that indicates your system without calibration would be off by approximately 2%. With our calibration process, once the system beeps it recognizes the boiling point (according to altitude setting) and auto-corrects.

**Question:** After I set my elevation (which is 2000 feet), I can no longer set my water temperature to 210°. I know water boils at 208°F at my altitude, but I thought the calibration fixed it made my water boil at 212°F.

**Answer:** No, the Brazen Plus brewer cannot change the laws of physics. Water will still reach the boiling point temperature of water for your elevation but it won't be 212°F like at sea level. It uses your boiling point during calibration to make the water temperature accurate. The calibration sets the upper limit of the program two degrees below that elevation adjusted boiling point.

**Question:** I noticed some water dripping out when I first remove the grounds basket. Do I have a problem?

**Answer:** No. As with all hot water, condensation will form and what you are seeing is just that - condensation. If possible, leave the basket in place until the grounds cool, and the condensation will have fallen into the basket of grounds.

**Question:** I noticed some of the “bloom” oozes from the grounds basket, what should I do?

**Answer:** As noted in the manual, this is a result of either the grind being too fine and/or pre-soak time being too short. Simply adjust either the pre-soak and/or make your grind size a little coarser. We recommend a grind size to be roughly that of kosher salt or very coarse sand.

**Question:** The lid on my Brazen Plus says “Water Only” but the manual says I should put cleaner/descaler in there. Which is right?

**Answer:** The intent of the “water only” sign on the lid is to remind users that this is not where the coffee grounds go, nor should you re-warm your brewed coffee again via the reservoir. It is fine to put coffee cleaners and de-scalers into the reservoir so long as it is well flushed out before brewing your coffee.

**Question:** I noticed after brewing there was a small amount of water still in the reservoir. Is this a problem?

**Answer:** No, the water remaining in the reservoir after brewing is from the condensation on the lid.

**Question:** I set my temperature at 202°F. The coffee in the carafe is much lower. Is my system broken?

**Answer:** No. The temperature set for the brewing temperature is the temperature the water is heated to in the reservoir. That water then mixes with cold coffee grounds in the brew basket. The brewed coffee temperature will naturally be a lower temperature than the heated water originally. This is ordinary for equipment, whether commercial or consumer. The temperature will drop 15-20° F if measured from the water head and again in the carafe.

**Question:** I pressed the start button and nothing happened. Is my system broken?

**Answer:** What most likely occurred is that the system was in sleep mode. The system has a sleep/standby mode that starts after a short period of time. It requires you press any button to bring it out, much like a computer. Once out of sleep mode, pressing Start again will begin the brew cycle.

**Question:** I pressed Manual Release twice and the valve did not open. Is my system broken?

**Answer:** No. Most likely your brewer had gone into sleep mode, which saves energy. The first press of the Manual Release button brought the system out of sleep mode, and the second press entered the system into the Manual Release mode.

